

# Promoting Integration to deliver Happy Healthy Aspiring Communities

## A Discussion Paper

### Background and Context

Public Services are facing an unprecedented challenge brought about by the economic environment, demographic demands and increasing complexity of need. To address these challenges incremental changes to the existing system will not be sufficient rather what is called for is a step change in the way that public services are commissioned and delivered. This requires whole system transformation breaking down silo service delivery and organisational boundaries.

Both the Health and Social Care Act 2012 and The Care Bill set out a duty to promote integration and building on these duties the government has recently set out the ambition that social care and health should be integrated in all areas by 2018 and as such all localities will need to develop plans for integration. The move towards integration has received cross party support. Key bodies for leading this system transformation are Health and Wellbeing Boards who have a statutory duty to promote integrated working between the NHS and Local Government

### What good integrated care and support looks like

National Voices were commissioned to provide a narrative for person centred coordinated care and have set down what good care and support looks and feels like for individuals:

“I can plan my care with people who work together to understand me and my carers, allowing me control and bringing together services to achieve the outcomes important to me”

### The Approach

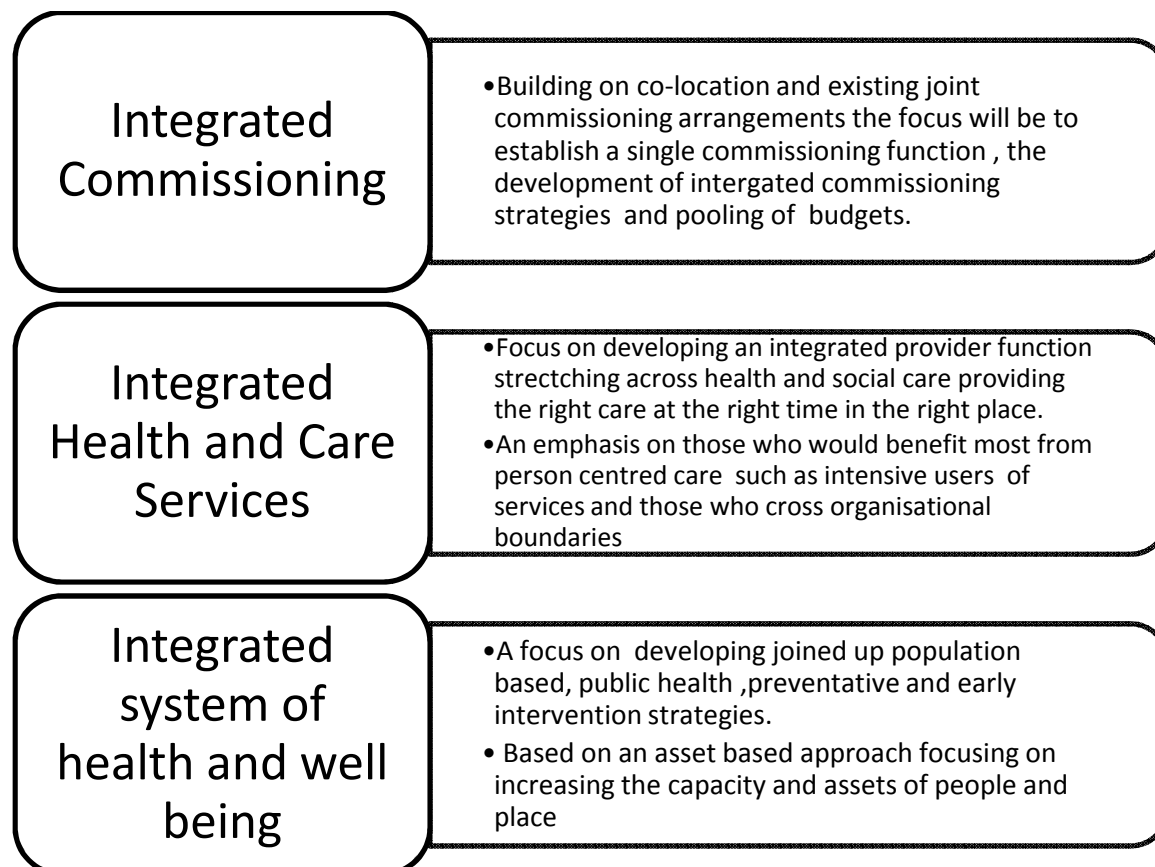
The Health and Wellbeing Board has set down three strategic approaches to delivering fundamental change:

- Ensure shared ownership of the sustainability agenda
- Ensure we develop and use systems and processes that make the best use of resources, everytime
- Move the focus of our work to the promotion of health and wellbeing

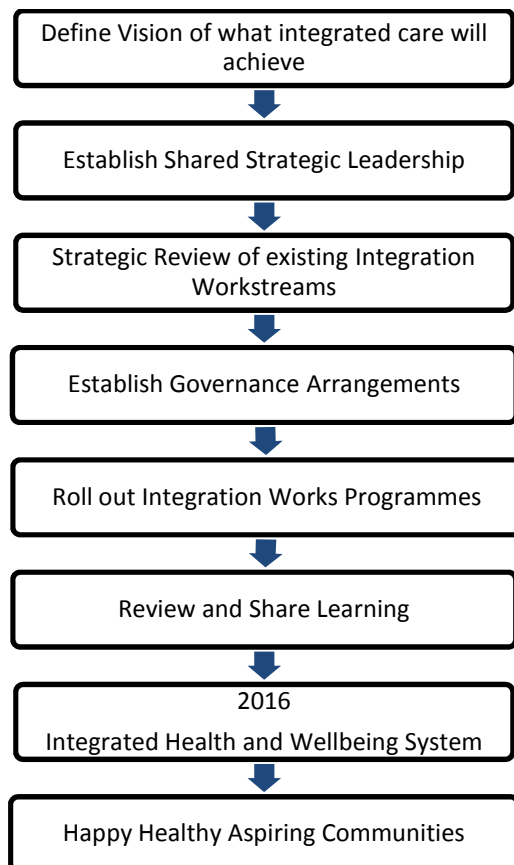
Underpinning this strategic approach is a commitment to a cooperative model of delivering public services, which recognises that services can only be developed and delivered in partnership. In embracing an asset based approach citizens and communities are viewed as the co-producers of health and care services and going forward services will be based around people and places not organisational boundaries.

## Developing One System

It is widely recognised that there is no blue print for integrated care however there is recognition that a whole system approach is needed. This means not only working across the whole of the local health, public health and social systems but also working with other local authority services, key stakeholders, people and communities. This approach fits with Plymouth ambition of being a co-operative council and supports the ethos of collaboration set down by all partners. To achieve this scale of change there needs to be a focus on three parallel core programmes



## High Level Road Map



## Recommendations

It is recommended that Plymouth's Health and Wellbeing Board;

- Set out the ambition and challenge to achieve an integrated health and wellbeing system by 2016.
- Support a cooperative approach towards achieving integration based around the three core strategic programmes
- Support the development of a detailed road map setting out how integration at scale and pace is to be achieved
- Actively support the sharing of learning